



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 9393

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.		
10/810,910	03/26/2004 RULE	705	3623	60021-379701		
APPLICANTS Julio J. Hernandez, Atlanta, GA; Tore Berg, Denver, CO; Vincent U. Dell'Anno, Monument, CO; Alyse S. Kornfeld, New York, NY; Steven L. Lew, Newton, MA; Dawn E. Palmer, Danville, CA; Kevin N. Quiring, Minneapolis, MN; David A. Shapiro, Minneapolis, MN; David Slaw, Noodlesville, IN; Sajid Usman, Leominster, MA; Rodney B. Whitsett, Thousand Oaks, CA; Robert E. Wollan, St. Paul, MN;						
** CONTINUING DATA *****						
** FOREIGN APPLICATIONS *****						
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/07/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/BRANDI P PARKER/</u> <small>Examiner's signature</small>		<input type="checkbox"/> Met after Allowance <small>Initials</small>	STATE OR COUNTRY GA	SHEETS DRAWINGS 34	TOTAL CLAIMS 35	INDEPENDENT CLAIMS 3
ADDRESS OPPENHEIMER WOLFF & DONNELLY, LLP PLAZA VII, SUITE 3300 45 SOUTH SEVENTH STREET MINNEAPOLIS, MN 55402-1609 UNITED STATES						
TITLE Enhancing insight-driven customer interactions with a workbench						
FILING FEE RECEIVED 1040	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees			
			<input type="checkbox"/> 1.16 Fees (Filing)			
			<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)			
			<input type="checkbox"/> 1.18 Fees (Issue)			
			<input type="checkbox"/> Other _____			
			<input type="checkbox"/> Credit			